



Trust Headquarters
Nexus House
Gatwick Road
Crawley
West Sussex
RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

13th March 2020

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 20/02/14

You requested the following information, please also see our response below:

What is the mean response time broken down by postcode district (in terms of where call out was from) for category 1 calls from January 2019 to December 2019? Please display in minutes and seconds

Please see attached table

How many category 1 call outs have been answered during this period?

45,492 Cat 1 calls

How many category 2 call outs have been answered during this period?

401,623 Cat 2 calls

What proportion are within the seven-minute target by postcode district for all category 1 calls from January 2019 to December 2019

Please see attached table

What is the mean response time broken down by postcode district (in terms of where call out was from) for category 2 calls from January 2019 to December 2019? Please display in minutes and seconds

Please see attached table

What proportion are within the 18-minute target by postcode district for all category 2 calls from January 2019 to December 2019?

Please see attached table

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust

